## UNITED STATES DISTRICT COURT IN THE EASTERN DISTRICT OF MICHIGAN -- SOUTHERN DIVISION

KATHLEEN SHAFFER,

Plaintiff.

-VS-

Case: 2:06-cv-11814 Assigned To: Cohn, Avern Referral Judge: Scheer, Donald A Filed: 04-14-2006 At 02:28 PM CMP KATHLEEN SHAFFER V. UNIVERSAL F IDELITY LP (DA)

DEMAND FOR JURY TRIAL

UNIVERSAL FIDELITY LIMITED PARTNERSHIP,

Defendant.

Julie Ann Petrik (47131) Ian B. Lyngklip (P47173) Lyngklip & Taub Consumer Law Group, PLC Attorneys for Kathleen Shaffer 24500 Northwestern Highway, Ste. 206 Southfield, MI 48075 (248) 746-3790

#### COMPLAINT & JURY DEMAND

Kathleen Shaffer states the following claims for relief:

#### Jurisdiction

- This court has jurisdiction under the FDCPA, 15 U.S.C. §1692k(d) and 28 U.S.C. 1. §§1331,1337.
- This court may exercise supplemental jurisdiction over the related state law claims 2. arising out of the same nucleus of operative facts which give rise to the Federal law claims.

#### **Parties**

- The Plaintiff to this lawsuit is Kathleen Shaffer who resides in Chesterfield Township,
   Michigan.
- 4. The Defendant to this lawsuit is Universal Fidelity Limited Partnership ("Universal Fidelity") which is a corporation doing business in Michigan.

### **Venue**

- The transactions and occurrences which give rise to this action occurred in Macomb County.
- 6. Venue is proper in the Eastern District of Michigan.

#### **General Allegations**

- 7. Some time prior to January 2006, Universal Fidelity was engaged by Lowes to collect a debt allegedly owed by Kathleen Shaffer; alternatively Universal Fidelity purchased an account from Lowes allegedly owed by Mrs. Shaffer.
- 8. On or about February 15, 2006, Universal Fidelity communicated with Mrs. Shaffer and solicited her authorization for a postdated payment via paper checks to be created by Universal Fidelity.
- 9. Mrs. Shaffer initially authorized the following checks to be created:
  - a. Check #2084 dated February 28, for \$109.
  - b. Check #2085 dated March 31, for \$307.
  - c. Check #2086 dated April 28, for \$307.

- 10. Following that authorization, on about March 20, 2006, Mrs. Shaffer's financial position changed such that those checks could not be honored without defaulting on her mortgage and possibly losing her home.
- 11. Mrs. Shaffer notified Universal Fidelity of this fact.
- 12. Universal Fidelity informed Mrs. Shaffer that the checks would be deposited and the arrangements could not be changed.
- 13. Universal Fidelity's statements were false.
- 14. Mrs. Shaffer placed a stop payment on the remaining checks (#2085 and 2086).
- 15. Universal Fidelity attempted to deposit the checks in spite of Mrs. Shaffer's notice and the checks were not honored.
- 16. Universal Fidelity initiated an electronic funds transfer (EFT) from Mrs. Shaffer's account without her authorization and took the money from the account.
- 17. Mrs. Shaffer was required to pay an additional \$32 fee to unwind that unauthorized EFT.
- 18. Since then, Universal Funding has harassed Mrs. Shaffer by calling her multiple times with the intent of harassing her.

## Count I - Fair Debt Collection Practices Act (Universal Fidelity)

- 19. Mrs. Shaffer incorporates the preceding allegations by reference.
- 20. At all relevant times Universal Fidelity in the ordinary course of its business regularly engaged in the practice of collecting debts on behalf of other individuals or

entities.

- 21. Universal Fidelity is a "debt collector" under the Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. §1692a(6).
- 22. Universal Fidelity has engaged in violations of the FDCPA including, but not limited to the following:
  - a. Universal Fidelity caused Mrs.Shaffer's telephone to ring or engaged Mrs. Shaffer in telephone conversations repeatedly or continuously with intent to annoy, abuse, or harass her, in violation of 15 U.S.C. §1692d(5).
  - b. Universal Fidelity used generally false, misleading or unfair methods to collect the debt, in violation of the general prohibitions in 15 U.S.C. §1692e.
  - c. Universal Fidelity made a false representation of— (A) the character, amount, or legal status of the debt; or (B) any services rendered or compensation which may be lawfully received by Universal Fidelity for the collection of the debt, in violation of 15 U.S.C. §1692c(2).
  - d. Universal Fidelity used unfair or unconscionable means to collect or attempt to collect the debt, in violation of the general prohibition in 15 U.S.C. 1692(f).
  - e. Universal Fidelity collected an amount without express authorization under the agreement creating the debt or other statutory authority, in violation of 15 U.S.C. 1692(f)(1).
  - 23. Mrs. Shaffer has suffered damages as a result of Universal Fidelity's violations of the

FDCPA.

# Count II - Michigan Occupational Code (Universal Fidelity) (alternative to Count III)

- 24. Mrs. Shaffer incorporates the preceding allegations by reference.
- 25. Universal Fidelity is a "collection agency" as that term is defined in the Michigan Occupational Code ("MOC"), M.C.L. § 339.901(b).
- 26. Mrs. Shaffer is a debtor as that term is defined in M.C.L. § 339.901(f).
- 27. Universal Fidelity's foregoing acts in attempting to collect this alleged debt against Mrs. Shaffer constitute violations of the Occupational Code including but not limited to the following:
  - (a) Communicating with a debtor in a misleading or deceptive manner, such
    as using the stationery of an attorney or the stationery of a credit bureau unless
    it is disclosed that it is the collection department of the credit bureau.
  - b. (e) Making an inaccurate, misleading, untrue, or deceptive statement or claim in a communication to collect a debt or concealing or not revealing the purpose of a communication when it is made in connection with collecting a debt.
  - c. (f) Misrepresenting in a communication with a debtor any of the following:(i)

    The legal status of a legal action being taken or threatened. (ii) The legal rights of the creditor or debtor. (iii) That the nonpayment of a debt will result in the debtor's arrest or imprisonment, or the seizure, garnishment, attachment, or sale of the debtor's property. (iv) That accounts have been

turned over to innocent purchasers for value.

- 28. Mrs. Shaffer has suffered damages as a result of Universal Fidelity's violations of the Michigan Occupational Code.
- 29. Universal Fidelity's violations of the Michigan Occupational Code were willful.

## Count III - Michigan Debt Collection Practices Act (Universal Fidelity) alternative to Count II

- 30. Mrs. Shaffer incorporates the preceding allegations by reference.
- 31. Universal Fidelity is a "regulated person" under the Michigan Debt Collection Practices Act ("MDCPA"), M.C.L. § 445.251(g)(xi).
- 32. Universal Fidelity violations of the Michigan Collection Practices Act, M.C.L. § 445.251 et seq. include, but are not limited to, the following:
  - a. Communicating with a debtor in a misleading or deceptive manner, such as using the stationery of an attorney or credit bureau unless the regulated person is an attorney or is a credit bureau and it is disclosed that it is the collection department of the credit bureau, in violation of M.C.L. §445.252(a).
  - Ъ. Making an inaccurate, misleading, untrue, or deceptive statement or claim in a communication to collect a debt or concealing or not revealing the purpose of a communication when it is made in connection with collecting a debt in violation of M.C.L. §445.252(e).
  - Misrepresenting in a communication with a debtor 1 or more of the following ¢. in violation of M.C.L. §445.252(f): (i) The legal status of a legal action being

- đ. Using a harassing, oppressive, or abusive method to collect a debt, including causing a telephone to ring or engaging a person in telephone conversation repeatedly, continuously, or at unusual times or places which are known to be inconvenient to the debtor. All communications shall be made from 8 a.m. to 9 p.m. unless the debtor expressly agrees in writing to communications at another time. All telephone communications made from 9 p.m. to 8 a.m. shall be presumed to be made at an inconvenient time in the absence of facts to the contrary in violation of M.C.L. §445.252(n).
- 33. Mrs. Shaffer has suffered damages as a result of Universal Fidelity's violations of the Michigan Collection Practices Act.

## **Demand for Jury Trial**

34. Plaintiff demands trial by jury in this action.

## **Demand for Judgment for Relief**

- 35. Accordingly, Mrs. Shaffer requests that the Court grant:
  - a. Actual damages.
  - b. Statutory damages.
  - c. Treble damages.
  - d. Statutory costs and attorney fees.

Respectfully Submitted,

LYNGKLIP & TAUB

CONSUMER LAW GROUP, PLC

By:

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Dated: April 14, 2006

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CIVIL COVER SHEET COUNTY IN WHICH THIS ACTION AROSE: Macom JS 44 11/99 The JS-44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the Juffed States in September 1974, is required for use of the Clerk of Court for the purpose of initiating the civil docket sheet. I. (a) PLAINTIFFS DEFENDANTS UNIVERSAL FIDELITY LIMITED PARTNERSHIP KATHLEEN SHAFFER (b) County of Residence of First Listed Macomb County of Residence of First Listed NOTE: IN LAND CONDEMNATION CARES .... (C) Attorney's (Firm Name, Address, and Telephone Number) Case: 2:06-cv-11814 Assigned To: Cohn, Avern Referral Judge: Scheer, Donald A Lynklip & Taub Consumer Law Group, PLC Filed: 04-14-2006 At 02:28 PM CMP KATHLEEN SHAFFER V. UNIVERSAL F 24500 Northwestern Hwy., Ste. 206, Southfield, MI 48075 (248) 746-3790 IDELITY LP (DA) II. BASIS OF JURISDICTION (Place an "X" in One Box Only) III. CITI - Trume Box for Plaintiff and One Box for Defendant) (For PLA PLA incorporated or Principal Place Citizen of This State 1 U.S. Government 3 Federal Question 1 1 1 of Business in This State **Plaintiff** (U.S. Government Not a Party) Incorporated and Principal 2 U.S. Government Citizen of Another versity of Business In Another State Defendant (Indicate Citizenship of Parties in Item 111) Citizen or Subject of a 3 3 Foreign Nation Foreign Country IV. NATURE OF SUIT (Place an "X" in One Box Only) BANKRUPTCY FORFEITURE/PENALTY OTHER STATUTES TORTS CONTRACT ☐ 422 Appeal 28 USC 158 PERSONAL INJURY PERSONAL INJURY 400 State Reapportionment 610 Agriculture [1] 1.1 D insurance. 362 Personal Injury-620 Other Food & Drug 41 0 Antitrust 120 Marine 31 0 Airplane 315 Airplane Product Med. Malprectice 625 Orug Related Seizure 423 Withdrawal 430 Banks and Banking 130 Miller Act 450 Commerce/ICC Liability of Property 21: 881 28 USC 157 140 Negotiable Instrument 365 Personal InVry Product Lia ility 150 Recovery of Overpayment and Enforcement 630 Liquor Laws 460 Deportation 320 Assault Libel And Slander 368 Asbestos Personal Injury Product PROPERTY RIGHTS 640 R.R. & Truck 470 Racketeer Influenced & of Judament Corrupt Organizations □ 161 Medicare Act 330 Federal Employers Liability 650 Airline Regs. 820 Copyrights □ 152 Recovery of Defaulted 660 Occupational ☐ 810 Selective Service Lightlity П 830 Patent 340 Marine PERSONAL PROPERTY Safety/Health ☐ 850 Secu ritles/Com mod itles/ Student Loans 840 Trademark 345 Marine Product ☐ 370 Other Fraud n 690 Other Exchange (Excl. Veterana) 876 Customer Challenge 153 Recovery of Overpayment of Veteran's Benefits Liability 371 Truth in Lending SOCIAL SECURITY LABOR 350 Motor Vehicle 380 Other Personal 12 LISC 3410 □ 891 Agricultural Acts 160 Stockholders' Sulta 355 Motor Vehicle Property Damage 71 0 Fair Labor Standards B61 H IA (1 3B5M) 190 Other Contract Product Liabliky 385 Property Damage ■ 892 Economic Stabilization Act 862 Black Lung (923) Act 360 Other Personal ☐ 893 Environmental Matters Product Liability 720 Labor/Mgmt. Relations 195 Contract Product Liability 863 DIWC/DIWW (405(g)) injury ☐ 894 Energy Allocation Act 864 SSID Title XVI REAL PROPERTY CIVIL RIGHTS PRISONER PETITIONS ■ 895 Freedom of in. 730 Labor/Mamt, Reporting 865 RSI (405(g)) Information Act 441 Voting 210 Land Condemnation 51 0 Motions to Vacate & Disclosure Act ☐ 900 Appeal of Fee Determination Under Equel Access to Justi FEDERAL TAX SUITS 740 Rallway Labor Act П 220 Foredosure 442 Employment Sentence П 230 Rent Lease & Ejectment 443 Housing/ Habeas Corpus: 870 Taxes (U.S. Plaintiff Accommodationa 790 Other Labor 240 Torts to Land 530 General П П 950 Constitutionality of or Defendant)-Litigation 245 Tort Product Liability 444 Welfare 535 Death Penalty State Statutes 290 All Other Real Property 440 Other Civil Rights 540 Mandamus & Other 791 Empl. Ret. Inc. □ 871 IRS-Third Park 890 Other Statutory Actions 550 Civil Rights Security Act 26 USC 7609 555 Prison Condition (PLACE AN "X" IN ONE BOX ONLY) Appeal to V. ORIGIN Transferred from District another district

\$ (specify) 7 Judge from 4 Reinstated Remanded from 6 Multi district Litigation Original Removed from Magistrate Appellate Court Proceeding State Court Reopened CAUSE OF ACTION (Cite the U.S. Civit Statute under which you are filing and write brief statement of cause. Do not cite jurisdictional statutes unless diversity.) Plaintiff brings this cause of action for violations of the FDCPA 15 U.S.C. §1692 and 28 U.S.C. §§1331, 1337. VII. REQUESTED IN CHECK YES only if demanded in complaint: CHECK IF THIS IS A CLASS ACTION - SDEMAND UNDER F.R.C.P. 23 JURY DEMAND DNo COMPLAINT: VIII. RELATED CASE(S) instructions): DOCKET IF ANY NUMBER DATE

SIGNATURE OF

## PURSUANT TO LOCAL RULE 83.11

1.	Is this a case that has been previously dismissed?
If yes, give	the following information:
Court:	
Case No.:	
Judge:	
2.	Other than stated above, are there any pending or previously discontinued or dismissed companion cases in this or any other court, including state court? (Companion cases are matters in which it appears substantially similar evidence will be offered or the same or related parties are present and the cases arise out of the same transaction or occurrence.)
If yes, give the following information:	
Court:	
Case No.:	
Judge:	
Notes:	